

## WATER ACCOUNT FAQ'S

- All payments on water accounts are due on the 15<sup>th</sup> of each month.
- Late fees (10% penalty) are applied to unpaid accounts on the 16<sup>th</sup> of each month.
- On the 26<sup>th</sup>, a \$40 Service fee is applied to all unpaid accounts and water service will be disconnected that day. Balance must be paid in full for restoration of services.
- There is a \$30 service charge on all returned checks. If the check is not redeemed within ten days, water service will be discontinued and a \$40 service fee will be applied to customer's account.
- A \$40 transfer fee applies to all service transfers within the city limits and is due at time of request.
- In the event of relocating or moving, the customer must come in or call the office to cancel service. A final reading will be taken and any refund amount due will be issued within a month.
- The City of Nash has a chipper for limbs or tree trimmings no larger than 4 inches in diameter. Please contact City Hall to arrange a pickup for such items at no charge.
- Trash pick up is Tuesday and Friday. Trash needs to be bagged and placed in a trash can with a lid. Trash must be out before 6 A.M. on Tuesday and Friday.
- Active accounts with water usage ranging from 0 to 2000 gallons will receive a minimum monthly charge.
- Outdoor burning guidelines are available at Nash City Hall.